



# News from TNQAB!

Volume 1 Issue 2

August 2017

## TNQAB

## Accreditation Panel Training

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TNQAB engages in a variety of education and training activities such as hosting series of workshops and consultations.

On the 31st of July, 2017, a panel training workshop was conducted at the Basilica of St Anthony of Padua in Nuku'alofa.

The workshop was designed to improve panelists' ability to effectively carry out their

significant roles and responsibilities, and to present an overview of the



accreditation standards one to three.

In addition, the sessions direct the panelists to the key documents that will help equip them in:

- their roles and responsibilities either as a panel chair or panel member
- Accreditation standards and criteria
- The accreditation process

According to one of the participants, the training was new but it was important as he has learnt a lot about the accreditation process. Moreover, he also learnt about the importance of having a panel. Apparently, overseas

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### OOO Annual Registration OOO

Important! **Pg 4**  
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Providers are hereby requested to contact the Account division of TNQAB and settle any outstanding annual fees.

The 2017 annual fees will be notified on the 1st November. Providers are hereby requested to ensure that enrollment list for 2017 is ready by November so that the payment of all annual

fees are up-to-date. This is to ensure that by January 31st 2018, all annual fees are settled.

Failure to do so will result in your institutions being deemed non-complied with one requirement for on going registration and will affect the registration status.

**MALO 'AUPITO**

### REGISTRATION...

Registration is open for any organization that is offering training in the formal and non formal sector.

Please contact TNQAB Office for the application form or email:

info@tnqab.to

## Focused Audit ....Lavengamalie Institute of Technology

TNQAB has completed a focused audit of Lavengamalie Institute of Technology Certificate in Secretarial Studies Level 3 qualification to confirm that the approved programme is maintained in delivery and assessment.

This focused on all the assessment conducted and sample of students' files and their records of achievements.

This focus audit monitors the institute's capability to maintain the approved standards at accreditation. It also identified issues to address to enable the accreditation to be renewed when expired.

## Regional Capacity Building Workshop

Mrs. Pauline Moa attended the 2nd Regional Capacity Building Workshop on the Recognition of Higher Education Qualifications in Asia - Pacific, held in Beijing, China and funded by the UNESCO Bangkok.

This workshop aimed to raise awareness of the strategic importance and role of the 2011 Tokyo Convention. It identified obstacles and opportunities of member states towards ratification and implementation of the 2011 Tokyo Convention and establishing of National Information Centres (NICs). This was aim to improve communications with key stakeholders and the role of NICs in Asia-Pacific. Representatives from China Academic Degrees and Graduate Education Development Centre (CDGDC), P.R. China hosted the International Forum on internationalization of postgraduate education.

## New registration and programme accreditation

TNQAB Act 2004 Part III requires all providers to apply for registration to provide education and training.

The enforcement of this Act resulted in the following Registration:

i) Nishi Training Centre at 'Utulau - Full

registration

ii) King's International University , Niumeitolu Road, Haveluloto - One year Provisional Registration with 3 requirements to meet within 3 months.

The following programmes were accredited in August 2017:

- Pouono Campus of Tupou Tertiary Institute Certificate in Applied Technology (Automotive) Level 4

## Quality Assurance Conference



## Staff Development and Training...

The staff engaged in various training in China which included the following staff members:

- Fositina Pekipaki - Leadership skills for Female Officials from Developing Countries,
- Mr. Samiuela Kolovatu - Financial Services and Cooperation for developing countries
- Mr. 'Inoke Taulanga - Computer Software/ Hardware/Network

Ms. Siniva Samani and Mrs. Tohu'ia Manuofetoa from the Quality Assurance Division attended a QMS and Audit Training in Auckland, New Zealand.

This prepared them with adequate knowledge and insight into QMS and how it improves organizational effectiveness. Moreover, the training covered other aspects of audits including establishing objectives, scope and gathering objective evidence.

Representatives from the Pacific Islands Quality Assurance agencies from Tonga, Samoa, Vanuatu, and Fiji attended this conference as well as representatives from the Ministry of Education of Kiribati and Marshall Islands. The session on Education 2030 – Strengthening quality assurance of lifelong learning systems was aimed to raise awareness about the development of quality tools to support implementation of Education 2030/SDG4 including the 2011 Tokyo Convention.

Participants shared their innovative QA policies and practices and visited 21 exhibitions in a gallery walk which included a display from the TNQAB. A shared vision was agreed on which included "How to Build Regional and Local Capacity for Living Quality Culture in Higher Education in Asia and the Pacific". A draft Shenzhen Statement was as an outcome document to provide insights on the growing importance of quality assurance in higher education in Asia-Pacific.

It's great to see the following programme accreditations in progress. Some have been through the panel and site visits and awaiting response from providers. We thank the management and staff of these institutions for being cooperative and working hard in

| Provider  | Programmes of Study   |
|---|---|
| Tonga Institute of Higher Education                 | Diploma in Hospitality Operations Level 5<br>Certificate in Information Technology (IS) Level 4<br>Diploma in Information Technology (IS) Level 6<br>Certificate in Information Technology (CS) Level 4<br>Diploma in Information Technology (CS) Level 6   |
| Tupou Tertiary Institute                            | Diploma in Teaching (Primary/ Lower Secondary) Level 5<br>Advanced Diploma in Teaching (Primary/ Lower Secondary) Level 6<br>Certificate in Teaching Level 4<br>Certificate in Music Level 4<br>Certificate in IT Level 4<br>Certificate in Social Practices Level 4<br>Diploma in Social Practices Level 5<br>Advance Diploma in Social Practices Level 6<br>Certificate in Architecture Level 4<br>Certificate in Architecture Level 5<br>Certificate in Architecture Level 6 |
| Pouono Campus of TTI                                | Certificate in Marine Multi skills Level 2<br>Certificate in Electrical and Electronics Level 3   |
| Queen Salote Institute of Nursing and Allied Health | Advanced Diploma of Diagnostic Radiography Level 6  |
| Tonga Institute of Education                        | Diploma in Early Childhood Education Level 5<br>Initial Certificate in Teaching Level 4<br>Graduate Certificate in Teaching Level 7<br>Bachelor in Early Childhood Education Level 7  |

preparation of these programmes to be submitted to TNQAB. Well done!

## Staff Movement

A shared lunch was held by the TNQAB Social Committee in the end of July to farewell Ms. Kasa Kiloni, the Principal Qualifications Officer for the Corporate Service Division.

commitment towards the smooth operations of the



The management and staff wishes to convey our sincere gratitude to Ms. Kiloni for all her support and

We wish her nothing but the best in her future endeavors. **'OFA LAHI ATU.**

On the other hand, we are indeed blessed to have Ms. Fane Hoeft on board as the new Accountant. Her enthusiasm and dedication will definitely be an asset to the corporate service division and the organization in general.

Miss Fane Hoeft is a graduate of Unitech,

Auckland Institute of Technology. She won top Student Award for the highest achieving student in accountancy in her third year.

We wish her all the best in her new role at TNQAB.

**TALITALI LELEI!**



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## NOTICES!

Compliance notices have been distributed in July to the following providers to ensure all currently delivered programmes are accredited by December 2017:

- Queen Salote College - Catering
- Christ's University in Pacific
- Commonwealth Vocational University
- Queen Salote Institute of Nursing and Allied Health
- Tonga Red Cross
- Tonga International Academy
- Tonga Institute of Education
- Tonga Maritime Polytechnic Institute
- Tupou Tertiary Institute

## Important!

- Upcoming focused audit to Hango Agricultural College from the 19th - 22nd of September, 2017.
- Risk and Compliance Consultation to Davina House, Ma'ufanga on the 13th of October.
- All unaccredited programmes **must** be submitted for accreditation by **December, 2017**

## Friendly Reminders for TNQAB staff ....

### From the Social Committee

Please be reminded of the remaining 2017 Employee of the Month schedule.

For the month of September, the goal is 'Best Cooperative Staff' with a surprise gift reward. 'Best Team Work' continues in October with special compliments of a pizza party. In November, a staff morning tea would be hosted to mark the achievement of all objectives set for staff performance and appraisal. To wrap up the competition, the employee and division of the year will be announced and awarded before Government services closes for the Christmas festive season.

### From the Sport Committee

Every Friday commencing from 1st to September, 2017 until end of November, the Fiefia Tonga Sports has organized sports activities for public servants to be engaged in.



Since TNQAB has been registered in the table tennis (mix) and volleyball (mix) categories, staff members are hereby reminded to please bring appropriate sports attire every Fridays and make an extra effort to take part in the sports

activities.

Fiefia Tonga Sports, not only aimed to promote physical fitness but to foster unity across the workforce of Government Ministries, and Non - Government Organizations.

### From the Prayer Committee

Prayer is an integral part of TNQAB family. As such, the Prayer committee

in its mission to promote and cultivate a passion for prayer has developed a prayer roster for staff members.